

The Rules and Regs

1. **Acceptance and Acknowledgement of Risk.** You fully understand that while your pet is staying with us, he or she will come into contact with other pets. Every effort will be made to ensure the safety of our guests but there are inherent risks involved with interactions between humans and dogs, as well as between dogs and other dogs, which may result in property damage or bodily injury, including but not limited to, sickness or death to human or dog; and there may be other risks not known to you or Karla Moore, nor readily foreseeable at this time (collectively, "risks"). You fully accept and assume all risks and responsibility for all risks, including, without limitation, all losses, costs and damages incurred as a result of your pet's participation at any daycare or boarding, including any veterinarian expenses incurred on behalf of or caused by your pet. You release Karla Moore and her agents from any liability for such injury.
2. **Emergency Contact***. You must provide an adult, over the age of 18, as a contact ("Emergency Contact") for Karla Moore if you cannot be reached in the event of emergency. Your Emergency Contact must be someone other than the Pet Owner(s) and not someone traveling with you or leaving town. If we cannot reach you, you authorize us to contact your Emergency Contact. You agree that your Emergency Contact shall have your full and complete authority to make any and all decisions, including those related to the health of your Pet and the expenditure of funds, for or on behalf of you and your Pet.
3. **Pet Health and Behavior.** You represent that your Pet has no illness, injury nor has had diarrhea/ cough/ stomach issues within the last 3 days. Nor behavior problem (including aggressive or biting behavior) that has not been disclosed to us.
We may accept certain older Pets and may administer routine medication for chronic conditions, but we are not equipped to care for aggressive or biting Pets. Medications and supplements need to be brought in the original bottle it was dispensed in, with the drug label on it. We cannot accept handwritten labels or medication/supplements in baggies. Medication and oral supplements can be given during your pets stay for an additional charge, per dose, per medication/supplement. You acknowledge that we may contact appropriate authorities if your Pet bites another Pet or any person. You acknowledge and agree that in the unlikely event your Pet becomes ill or injured, or if your Pet has a pre-existing condition which is aggravated by its stay and requires professional attention, we will attempt to notify you or your Emergency Contact at the telephone numbers you provide. If we cannot reach you, at our sole discretion, may engage the services of a veterinarian, and/or administer medicine or give other necessary attention to your Pet, and you authorize us to provide any such service at your additional expense. In cases we believe to be critical, we may take your Pet to the veterinarian first before trying to contact you. If we cannot reach you, we will make healthcare decisions for your Pet based on the recommendation of available professionals.
In the unfortunate event that your pet passes away while in our care, we will hold your pet until you or your Emergency Contact are able to pick up your pet.

All Pets must:

- Be current on Bordetella, DA2PP, Canine Influenza, and Rabies vaccinations;
- Be at least 4 months old;
- Be spayed or neutered if over 12 months old.
- Be current on monthly flea and tick control and in general good health. If not current, a monthly topical dose will be applied at check in at an additional fee. If fleas and ticks are identified, we may provide the appropriate flea or tick removal treatment, and you authorize us to provide such service at your additional expense;
- Be leashed or in a carrier when entering and exiting our site;

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- Be non-aggressive towards other dogs and people;
 - Have a quick release collar containing an identification tag with the Pet's name and owner's current contact information.
4. **Photo and Video Release.** By using the services offered by Karla Moore, you agree to allow Karla Moore to use any image or video of me, my Pet's, and my property with or without my name or my Pet's name, for any lawful purpose, including such purposes as publicity, illustration, advertising, trade, promotional material, and web content. This provision is binding on you, and all of your successors, heirs, legal representatives and assigns.
 5. **Personal items.** Do not bring items with your Pet that are valuable or irreplaceable. We are not responsible for loss, stolen or damaged personal items belonging to either you or your Pet's.
 6. **Food.** Pet's will be fed in accordance with the instructions provided by you. Pup's name must be marked on all food and food bowls.
 7. **Payment for Services.** You agree to pay a deposit fee one week in advance of the Services we provide to your Pet and a payment in full for those Services either before or during the drop off for the visit at the rates set forth for such visit (collectively the "Charges"). Prices are subject to change without notice and seasonal rates may apply. Charges begin on the day you leave your Pet. You understand that you will remain liable for all Charges incurred during your Pet's stay, and Karla Moore reserves the right to collect any unpaid balance.
 8. **Reservations.** Reservations are accepted, but not guaranteed, without verification of our requirements.
 9. **Cancellations.** If you need to cancel your reservation, please do so at least (2) days prior to your arrival date. Karla Moore reserves the right to charge late cancellation fees. Cancellations within 24 hours of drop off date will be charged 25% of total stay.
 10. **Communicable Diseases.** All Pets coming into our site are required to be vaccinated. It is still possible for a Pet to become ill, even if vaccinated. You understand this risk and agree that Karla Moore is not liable for any illness or expense related to illness suffered by your pet during or after its stay, including but not limited to Tracheobronchitis (Kennel Cough) or H3N8 and H3N2 (Canine Influenza).
 11. **Pets not picked up on Departure Date.** If your Pet is not picked up at the agreed upon time, you hereby authorize us to continue to provide the services as set forth in this Agreement at your expense. If Karla Moore determines, at her sole discretion, that an extension of services is required, payment in full may be required prior to extending such services. Notwithstanding the foregoing, if your Pet is deemed abandoned under local, state, or federal laws or regulations, or in Karla Moore's discretion as permitted by law.
 12. **Abandoned Dogs.** No pets may be left after the scheduled pick-up time without communication from you. According to the statutory abandonment provisions (Sections 1834.5 and 1834.6 of the Civil Code), if an animal is not picked up within 14 days after it was due to be picked up, the animal is considered to be abandoned. YOU FULLY UNDERSTAND AND AGREE THAT IF YOU ABANDON YOUR DOG WITH KARLA MOORE, YOU MAY BE UNABLE TO RETRIEVE POSSESSION OF YOUR DOG AND WILL HAVE NO RECOURSE AGAINST KARLA MOORE.
 13. **Emergencies.** In an emergency or natural disaster, every effort will be made to contact you or your Emergency Contact to retrieve your Pet. You agree that Karla Moore, at her sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your Pet until you or your Emergency Contact can retrieve the Pet. You understand it may not

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always be possible to safely evacuate your Pet.

14. **Sole Ownership.** You represent to us that you are the owner of the Pet and that you are fully authorized to enter into this Agreement. All of the information about you and your Pet in this Agreement is true, accurate and complete. In a custody dispute, we will exercise reasonable judgment based on the known facts and we may, in our sole discretion, require proof of ownership, a written property settlement agreement or court decree.
- You agree to indemnify and hold us harmless, from and against all loss, damage or expense, including attorneys' fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the owner of your Pet and any person claiming damage or injury by your Pet.
15. **Damage to property.** If your pet damages any item(s) that is the property of Pig & Rose, you must pay for the item(s) damaged or replace them.
16. **Definitions.** The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, shall mean as follows: "We," "Us," "Pig & Rose" and "Daycare" means Karla Moore. "You" and "your" shall mean the Pet Owner(s) signing this Agreement. "Pet" shall mean the dog(s) and cat(s) staying with Karla Moore and "your Pet" shall refer to the Pet(s) designated by the Pet Owner in this Agreement.
16. **WAIVER, RELEASE AND INDEMNIFICATION.** YOU HEREBY AGREE TO EXPRESSLY AND FOREVER GENERALLY WAIVE, DISCHARGE CLAIMS, INDEMNIFY, RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND Karla Moore, her invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in any Karla Moore party (collectively, the "Releasees") from and against ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY'S FEES, EXPENSES OR DEMANDS OF EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releasees, (ii) your Pet's participation at any Daycare, Boarding services, or otherwise. YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND YOUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS. YOU ALSO EXPRESSLY AND FOREVER RELEASE KARLA MOORE FROM ANY DUTY TO PROTECT YOU OR YOUR PET FROM INJURY OF ANY KIND, AND AGREE THAT ANY IMPLEMENTATION OF SAFETY PRECAUTIONS BY KARLA MOORE WILL NOT WAIVE KARLA MOORE'S RIGHT TO BE INDEMNIFIED AS PROVIDED HEREUNDER, AND SUCH PRECAUTIONS WILL NOT ALTER THIS RELEASE.

Pup Owner's Signature

Pup Owner's Name Printed

Date